# **Accessibility Conformance Report**

VPAT® Version 2.1 – March 2018



Name of Product/Version: Ponemah v5.50

**Product Description:** Ponemah is a specialized desktop application program that enables customers to acquire, analyze and report physiologic data such as blood pressure, ECG, EEG, EMG, and Respiratory.

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Contact information: Michael Nielsen (mnielsen@datasci.com)

**Notes:** Ponemah v5.50 is an incremental release to the Ponemah platform with new features along with bug fixes designed to help support the Physiologic Analysis market space.

**Evaluation Methods Used:** Testing performed was a subset of defined regression tests based on general product knowledge. Similar testing techniques were used to verify the Ponemah 5.50 platform.

#### **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-">http://www.w3.org/TR/2008/REC-</a>	Level A (Yes )
WCAG20-20081211/	Level AA (Yes)
	Level AAA (Yes )
Revised Section 508 standards as published by the U.S. Access Board in the Federal	
Register on January 18, 2017	(Yes)
<u>Corrections to the ICT Final Rule</u> as published by the US Access Board in the Federal	(135)
Register on January 22, 2018	
EN 301 549 Accessibility requirements suitable for public procurement of ICT	
products and services in Europe, - V1.1.2 (2015-04) at	(No)
http://mandate376.standards.eu/standard	

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

#### WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Chapter 10 Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

#### Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria  9.2.1 (Web)  10.2.1 (non-web document)  11.2.1.1 (Software)  11.2.2.1 (Closed Functionality Software)  11.6.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	NIINNOTTS WITH EXCENTIONS	Some elements do not have appropriate text alternatives and are only icon/visual displays.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria  • 9.2.2 (Web)	N/A	No prerecorded video content

Criteria	Conformance Level	Remarks and Explanations
10.2.2 (non-web document)		
• 11.2.1.2 (Software)		
<ul> <li>11.2.2.2.1 and 11.2.2.2.2 (Closed Software)</li> </ul>		
• 11.6.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
• 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.3 (Web)		No prerecorded audio content
<ul> <li>10.2.3 (non-web document)</li> </ul>		
• 11.2.1.3 (Software)		
<ul> <li>11.2.2.3 (Closed Software) – Does not apply</li> </ul>	NA	
• 11.6.2 (Authoring Tool)	INA	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4 (Web)		
• 10.2.4 (non-web document)	NA	No support for time-based video
• 11.2.1.4 (Software)		
• 11.2.2.4 (Closed Software)		
• 11.6.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.7 (Web)		
• 10.2.7 (non-web document)		
• 11.2.1.7 (Software)		
<ul> <li>11.2.2.7 (Closed Software) – Does not apply</li> </ul>	Supports with exceptions	
• 11.6.2 (Authoring Tool)	Supports with exceptions	Not all analysis relationships are available in text as they
• 12.1.2 (Product Docs)		are visual in the display.
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.8 (Web)		
• 10.2.8 (non-web document)		
• 11.2.1.8 (Software)		The navigation order is usually logical and intuitive.
• 11.2.2.8 (Closed Software) – Does not apply	S	Create study is sequenced and can be programmatically determined.
• 11.6.2 (Authoring Tool)	Supports	determined.
<ul><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:	Supports	
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Criteria	Conformance Level	Remarks and Explanations
<ul> <li>EN 301 549 Criteria</li> <li>9.2.9 (Web)</li> <li>10.2.9 (non-web document)</li> <li>11.2.1.9 (Software)</li> <li>11.2.2.9 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		Ponemah does not use any content that relies on sensory characteristics alone to communicate information.
1.4.1 Use of Color (Level A)  Also applies to: EN 301 549 Criteria  9.2.10 (Web)  10.2.10 (non-web document)  11.2.1.10 (Software)  11.2.2.10 (Closed Software) – Does not apply  11.6.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  2017 Section 508  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports with Exceptions	Error messages use icon and color to highlight exceptions to the user. Most information is not conveyed by color alone.
1.4.2 Audio Control (Level A)  Also applies to: EN 301 549 Criteria  9.2.11 (Web)  10.2.11 (non-web document)  11.2.1.11 (Software)  11.2.2.11 (Closed Software) – Does not apply  11.6.2 (Authoring Tool)	N/A	Audio control not applicable

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> </ul>		
<ul><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
2.1.1 Keyboard (Level A)  Also applies to:  EN 301 549 Criteria  9.2.15 (Web)  10.2.15 (non-web document)  11.2.1.15 (Software)  11.2.2.15 (Closed Software)  11.6.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports with Exceptions	Some analysis and reporting functions require additional input
2.1.2 No Keyboard Trap (Level A)  Also applies to:  EN 301 549 Criteria  9.2.16 (Web)  10.2.16 (non-web document)  11.2.1.16 (Software)  11.2.2.16 (Closed Software) – Does not apply  11.6.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports with Exceptions	Not all input cells are accessible through keyboard navigation.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.17 (Web)		
• 10.2.17 (non-web document)		
• 11.2.1.17 (Software)		
<ul> <li>11.2.2.17 (Closed Software) – Does not apply</li> </ul>	N/A	No time bound exercises
• 11.6.2 (Authoring Tool)	N/A	No time bound exercises
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:		Some displayed tooltips are not configurable for timing
EN 301 549 Criteria		
• 9.2.18 (Web)		
• 10.2.18 (non-web document)		
• 11.2.1.18 (Software)		
<ul> <li>11.2.2.18 (Closed Software) – Does not apply</li> </ul>	Supports with Exceptions	
• 11.6.2 (Authoring Tool)	Supports with Exceptions	and can't be paused by the user.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:		
EN 301 549 Criteria	Supports	No flashing three times under one second.
• 9.2.19 (Web)	Supports	The mashing times times and one second.
• 10.2.19 (non-web document)		
• 11.2.1.19 (Software)		

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.2.2.19 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria  9.2.20 (Web)  10.2.20 (non-web document) – Does not apply  11.2.1.20 (Software) – Does not apply  11.2.2.20 (Closed Software) – Does not apply  11.6.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software) – Does not apply to non-web software  504.2 (Authoring Tool)  602.3 (Support Docs) – Does not apply to non-web docs	N/A	Desktop not applicable to web page blocks
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria  9.2.21 (Web)  10.2.21 (non-web document)  11.2.1.21 (Software) - Does not apply  11.2.2.21 (Closed Software) - Does not apply  11.6.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software)	N/A	

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.3 Focus Order (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.22 (Web)		
<ul> <li>10.2.22 (non-web document)</li> </ul>		
• 11.2.1.22 (Software)		
<ul> <li>11.2.2.22 (Closed Software) – Does not apply</li> </ul>	N/A	N/A for application software
• 11.6.2 (Authoring Tool)	IN/A	N/A for application software
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.23 (Web)		
<ul> <li>10.2.23 (non-web document)</li> </ul>		
• 11.2.1.23 (Software)		
<ul> <li>11.2.2.23 (Closed Software) – Does not apply</li> </ul>	N/A	N/A for application software
• 11.6.2 (Authoring Tool)	14/71	Type application software
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.1.1 Language of Page (Level A)		
Also applies to:	Does not support	Defaults to lang "en-us"
EN 301 549 Criteria		
• 9.2.27 (Web)		

Criteria	Conformance Level	Remarks and Explanations
• 10.2.27 (non-web document)		
• 11.2.1.27 (Software)		
• 11.2.2.27 (Closed Software)		
• 11.6.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.29 (Web)		
<ul> <li>10.2.29 (non-web document)</li> </ul>		
• 11.2.1.29 (Software)		
<ul> <li>11.2.2.29 (Closed Software) – Does not apply</li> </ul>	Supports	No change of content when cell receives focus.
• 11.6.2 (Authoring Tool)	Supports	No change of content when centreceives focus.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.2.2 On Input (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.30 (Web)		
• 10.2.30 (non-web document)	Supports	No UI changes cause change in context without a
• 11.2.1.30 (Software)		description.
• 11.2.2.30 (Closed Software) – Does not apply		
• 11.6.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.1 Error Identification (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.33 (Web)		
<ul> <li>10.2.33 (non-web document)</li> </ul>		
• 11.2.1.33 (Software)		
• 11.2.2.33 (Closed Software)	Supports with Exceptions	Key areas of critical input have range validation, only
• 11.6.2 (Authoring Tool)	Supports with Exceptions	accepting valid characters and ranges.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.34 (Web)		
• 10.2.34 (non-web document)		
• 11.2.1.34 (Software)		
<ul> <li>11.2.2.34 (Closed Software) – Does not apply</li> </ul>	Supports with Exceptions	Most input elements are labeled but some input cells
• 11.6.2 (Authoring Tool)	Supports With Exceptions	could use more definition on measurement type.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
4.1.1 Parsing (Level A)	Supports with Exceptions	Some user defined content is saved/defined in XML files
Also applies to:	11.2 =	but not input validated.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria		
• 9.2.37 (Web)		
<ul> <li>10.2.37 (non-web document)</li> </ul>		
• 11.2.1.37 (Software)		
<ul> <li>11.2.2.37 (Closed Software) – Does not apply</li> </ul>		
<ul> <li>11.6.2 (Authoring Tool)</li> </ul>		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.38 (Web)		
• 10.2.38 (non-web document)		
• 11.2.1.38 (Software)		
<ul> <li>11.2.2.38 (Closed Software) – Does not apply</li> </ul>	NA	
• 11.6.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

## **Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	N1/A	
Also applies to:	N/A	

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria		
• 9.2.5 (Web)		
10.2.5 (non-web document)		
• 11.2.1.5 (Software)		
<ul> <li>11.2.2.5 (Closed Software) – Does not apply</li> </ul>		
<ul> <li>11.6.2 (Authoring Tool)</li> </ul>		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.6 (Web)		
<ul> <li>10.2.6 (non-web document)</li> </ul>		
• 11.2.1.6 (Software)		
<ul> <li>11.2.2.6 (Closed Software) – Does not apply</li> </ul>	N/A	
• 11.6.2 (Authoring Tool)	N/A	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.12 (Web)	Supports	Text and text images exceed minimum contrast ratios.
• 10.2.12 (non-web document)		Handled by Windows
• 11.2.1.12 (Software)		
• 11.2.2.12 (Closed Software) – Does not apply		
• 11.6.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria  9.2.13 (Web)  10.2.13 (non-web document)  11.2.1.13 (Software)  11.2.2.13 (Closed Software)  11.6.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  2017 Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Text can be resized up to 200% without any UI impact. Handled by Windows
1.4.5 Images of Text (Level AA)  Also applies to: EN 301 549 Criteria  9.2.14 (Web)  10.2.14 (non-web document)  11.2.1.14 (Software)  11.2.2.14 (Closed Software) – Does not apply  11.6.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Limited Support	Images of text have alternative text for most of the text options.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.24 (Web)		
<ul> <li>10.2.24 (non-web document) – Does not apply</li> </ul>		
<ul><li>11.2.1.24 (Software) – Does not apply</li></ul>		
<ul> <li>11.2.2.24 (Closed Software) – Does not apply</li> </ul>	21/2	
• 11.6.2 (Authoring Tool)	N/A	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
2.4.6 Headings and Labels (Level AA)		
Also applies to:		
EN 301 549 Criteria		Headings and labels are descriptive and accurate.
• 9.2.25 (Web)		
<ul> <li>10.2.25 (non-web document)</li> </ul>		
• 11.2.1.25 (Software)		
<ul> <li>11.2.2.25 (Closed Software) – Does not apply</li> </ul>	Supports	
• 11.6.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
• 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)		
Also applies to:		
EN 301 549 Criteria	Supports with Exceptions	Most cell areas and input controls are highlighted when
• 9.2.26 (Web)	Supports with exceptions	focus applied. Not all cells are immediately highlighted.
<ul> <li>10.2.26 (non-web document)</li> </ul>		
• 11.2.1.26 (Software)		

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.2.2.26 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>3.1.2 Language of Parts (Level AA)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.28 (Web)</li> <li>10.2.28 (non-web document)</li> <li>11.2.1.28 (Software) – Does not apply</li> <li>11.2.2.28 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	N/A	
• 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria  9.2.31 (Web)  10.2.31 (non-web document) – Does not apply  11.2.1.31 (Software) – Does not apply  11.2.2.31 (Closed Software) – Does not apply  11.6.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software) – Does not apply to non-web software	N/A	

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
3.2.4 Consistent Identification (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.32 (Web)		
<ul> <li>10.2.32 (non-web document) – Does not apply</li> </ul>		
<ul> <li>11.2.1.32 (Software) – Does not apply</li> </ul>		
<ul> <li>11.2.2.32 (Closed Software) – Does not apply</li> </ul>	N/A	
• 11.6.2 (Authoring Tool)	N/A	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
3.3.3 Error Suggestion (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.35 (Web)		
• 10.2.35 (non-web document)		
• 11.2.1.35 (Software)		
• 11.2.2.35 (Closed Software) – Does not apply	Limited support	
• 11.6.2 (Authoring Tool)	111111111111111111111111111111111111111	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		
Also applies to:	N/A	No legal commitments implemented.
EN 301 549 Criteria		
• 9.2.36 (Web)	<u> </u>	

Criteria	Conformance Level	Remarks and Explanations
• 10.2.36 (non-web document)		
• 11.2.1.36 (Software)		
<ul> <li>11.2.2.36 (Closed Software) – Does not apply</li> </ul>		
• 11.6.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

## **Table 3: Success Criteria, Level AAA**

Notes: No prerecorded audio or video.

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)		
Also applies to:	N/A	
EN 301 549 Criteria – Does not apply	N/A	
2017 Section 508 – Does not apply		
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)		
Also applies to:	N/A	
EN 301 549 Criteria – Does not apply	N/A	
2017 Section 508 – Does not apply		
1.2.8 Media Alternative (Prerecorded) (Level AAA)		
Also applies to:	N/A	
EN 301 549 Criteria – Does not apply	N/A	
2017 Section 508 – Does not apply		
1.2.9 Audio-only (Live) (Level AAA)		
Also applies to:	N/A	
EN 301 549 Criteria – Does not apply	IN/ A	
2017 Section 508 – Does not apply		
1.4.6 Contrast Enhanced (Level AAA)	N1/A	
Also applies to:	N/A	

EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply  1.4.7 Low or No Background Audio (Level AAA)  Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply 1.4.8 Visual Presentation (Level AAA) Also applies to:	
1.4.7 Low or No Background Audio (Level AAA)  Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply  1.4.8 Visual Presentation (Level AAA)  Also applies to:	
Also applies to:  EN 301 549 Criteria – Does not apply  2017 Section 508 – Does not apply  1.4.8 Visual Presentation (Level AAA)  Also applies to:	
EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply  1.4.8 Visual Presentation (Level AAA)  Also applies to:	
2017 Section 508 – Does not apply  1.4.8 Visual Presentation (Level AAA)  Also applies to:	
1.4.8 Visual Presentation (Level AAA)  Also applies to:	
Also applies to:	
Also annlies to:	
$ N /\Lambda$	
EN 301 549 Criteria – Does not apply	
2017 Section 508 – Does not apply	
1.4.9 Images of Text (No Exception) Control (Level AAA)  Also applies to:	
EN 301 549 Criteria – Does not apply	
2017 Section 508 – Does not apply	
2.1.3 Keyboard (No Exception) (Level AAA)	
Also applies to:	
EN 301 549 Criteria – Does not apply	
2017 Section 508 – Does not apply	
2.2.3 No Timing (Level AAA)	
Also applies to:  N/A	
EN 301 549 Criteria – Does not apply	
2017 Section 508 – Does not apply	
2.2.4 Interruptions (Level AAA)	
Also applies to:  N/A	
EN 301 549 Criteria – Does not apply	
2017 Section 508 – Does not apply	
2.2.5 Re-authenticating (Level AAA)	
Also applies to: EN 301 549 Criteria – Does not apply	
2017 Section 508 – Does not apply	
2.3.2 Three Flashes (Level AAA)	
Also applies to:	
EN 301 549 Criteria – Does not apply	
2017 Section 508 – Does not apply	
2.4.8 Location (Level AAA)  N/A	

Criteria	Conformance Level	Remarks and Explanations
Also applies to:		
EN 301 549 Criteria – Does not apply		
2017 Section 508 – Does not apply		
2.4.9 Link Purpose (Link Only) (Level AAA)		
Also applies to:	N/A	
EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply		
2.4.10 Section Headings (Level AAA) Also applies to:		
EN 301 549 Criteria – Does not apply	N/A	
2017 Section 508 – Does not apply		
3.1.3 Unusual Words (Level AAA)		
Also applies to:		
EN 301 549 Criteria – Does not apply	N/A	
2017 Section 508 – Does not apply		
3.1.4 Abbreviations (Level AAA)		
Also applies to:	N/A	
EN 301 549 Criteria – Does not apply	14/7	
2017 Section 508 – Does not apply		
3.1.5 Reading Level (Level AAA)		
Also applies to:	N/A	
EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply		
3.1.6 Pronunciation (Level AAA)		
Also applies to:		
EN 301 549 Criteria – Does not apply	N/A	
2017 Section 508 – Does not apply		
3.2.5 Change on Request (Level AAA)		
Also applies to:	N/A	
EN 301 549 Criteria – Does not apply	IV/A	
2017 Section 508 – Does not apply		
3.3.5 Help (Level AAA)		
Also applies to:	N/A	
EN 301 549 Criteria – Does not apply		
2017 Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
3.3.6 Error Prevention (All) (Level AAA)		
Also applies to:	N1/A	
EN 301 549 Criteria – Does not apply	N/A	
2017 Section 508 – Does not apply		

## 2017 Section 508 Report

Notes:

### **Chapter 3: Functional Performance Criteria (FPC)**

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Supported	
302.2 With Limited Vision	Supports with Exceptions	Display and content can adjust for contrast and size of text.
302.3 Without Perception of Color	Supports with Exceptions	Display and content can adjust for contrast and size of text.
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports with Exceptions	Not all areas compliant
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports with Exceptions	Not all areas compliant

#### **Chapter 4: Hardware**

Notes: This section is Not Applicable because Ponemah is application desktop software.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	N/A	
402.2.2 Transactional Outputs	N/A	
402.2.3 Speech Delivery Type and Coordination	N/A	
402.2.4 User Control	N/A	
402.2.5 Braille Instructions	N/A	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	N/A	
402.3.2 Non-private Listening	N/A	
402.4 Characters on Display Screens	N/A	
402.5 Characters on Variable Message Signs	N/A	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	N/A	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	N/A	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	N/A	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	N/A	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	N/A	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	N/A	
407.3.2 Alphabetic Keys	N/A	
407.3.3 Numeric Keys	N/A	
407.4 Key Repeat	N/A	
407.5 Timed Response	N/A	
407.6 Operation	N/A	
407.7 Tickets, Fare Cards, and Keycards	N/A	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
407.8.1 Vertical Reference Plane	N/A	
407.8.1.1 Vertical Plane for Side Reach	N/A	
407.8.1.2 Vertical Plane for Forward Reach	N/A	
407.8.2 Side Reach	N/A	
407.8.2.1 Unobstructed Side Reach	N/A	
407.8.2.2 Obstructed Side Reach	N/A	
407.8.3 Forward Reach	N/A	
407.8.3.1 Unobstructed Forward Reach	N/A	
407.8.3.2 Obstructed Forward Reach	N/A	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	N/A	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	N/A	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	N/A	
408.3 Flashing	N/A	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	N/A	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	N/A	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	N/A	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	N/A	
412.2.2 Volume Gain for Non-Wireline ICT	N/A	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	N/A	
412.3.2 Wireline Handsets	N/A	
412.4 Digital Encoding of Speech	N/A	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	N/A	
412.7 Video Communication	N/A	

Criteria	Conformance Level	Remarks and Explanations
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	N/A	
412.8.2 Voice and Hearing Carry Over	N/A	
412.8.3 Signal Compatibility	N/A	
412.8.4 Voice Mail and Other Messaging Systems	N/A	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	N/A	
413.1.2 Pass-Through of Closed Caption Data	N/A	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	N/A	
414.1.2 Other ICT	N/A	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	N/A	
415.1.2 Audio Description Controls	N/A	

## **Chapter 5: Software**

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Supported	
502.2.2 No Disruption of Accessibility Features	Not Supported	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Supported	
502.3.2 Modification of Object Information	Not Supported	
502.3.3 Row, Column, and Headers	Not Supported	
502.3.4 Values	Not Supported	
502.3.5 Modification of Values	Not Supported	
502.3.6 Label Relationships	Not Supported	
502.3.7 Hierarchical Relationships	Not Supported	

Criteria	Conformance Level	Remarks and Explanations
502.3.8 Text	Not Supported	
502.3.9 Modification of Text	Not Supported	
502.3.10 List of Actions	Not Supported	
502.3.11 Actions on Objects	Not Supported	
502.3.12 Focus Cursor	Not Supported	
502.3.13 Modification of Focus Cursor	Not Supported	
502.3.14 Event Notification	Not Supported	
502.4 Platform Accessibility Features	Not Supported	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports with Exceptions	Able to configure screen contrast and display size.Controlled by Windows
503.3 Alternative User Interfaces	Not Supported	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Supported	
503.4.2 Audio Description Controls	Not Supported	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Supported	
504.2.2 PDF Export	Not Supported	
504.3 Prompts	Not Supported	
504.4 Templates	Not Supported	

# **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports with Exceptions	Documentation does not specify accessibility features.

Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Supported	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Supported	
603.3 Accommodation of Communication Needs	Not Supported	

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