INSTALL NOTES

DSI™
a division of
Harvard Bioscience, Inc.

NEUROSCORE v3.7.0

The following are instructions to install the NeuroScore v3.7.0 software and an overview of the installation scenarios including:

1. Installing NeuroScore for the first time
2. Upgrading NeuroScore from a previous version
3. Adding an analysis module to an existing NeuroScore system
4. Deactivating the NeuroScore License

Select the appropriate installation scenario and follow the steps below to ensure a successful installation. If you are adding a module to an existing v3.7.0 system, this document is the only component that you'll receive in your shipment. Please see the NeuroScore User Guide for more detailed installation information.

Compatibility

NeuroScore v3.7.0 is compatible with the 64-bit versions of Windows 11. It is also compatible with the 64-bit version of Microsoft Office 2007 or greater.

Installing NeuroScore for the first time:

Install NeuroScore:

1. Login as an Administrator on the computer.
2. Access the NeuroScore install:
    a. **Physical Install Media:**
    If a physical copy of the install is desired, one can be requested by contacting DSI Client Services (CService@datasci.com).
        i. Place the DSI labeled USB flash drive into one of the computer's USB ports.
        ii. Navigate to the **install.exe** file and **double-click** it to display the installation options.
    b. **Internet Download:**
        i. Navigate to support.datasci.com
        ii. Click **Submit a Request**.
        iii. Select **Request Software/Firmware Update**.
        iv. Complete request form and **Submit**.
        A download link will be sent to your email address.
        v. Click the link to download the installation .zip file to a desired location.

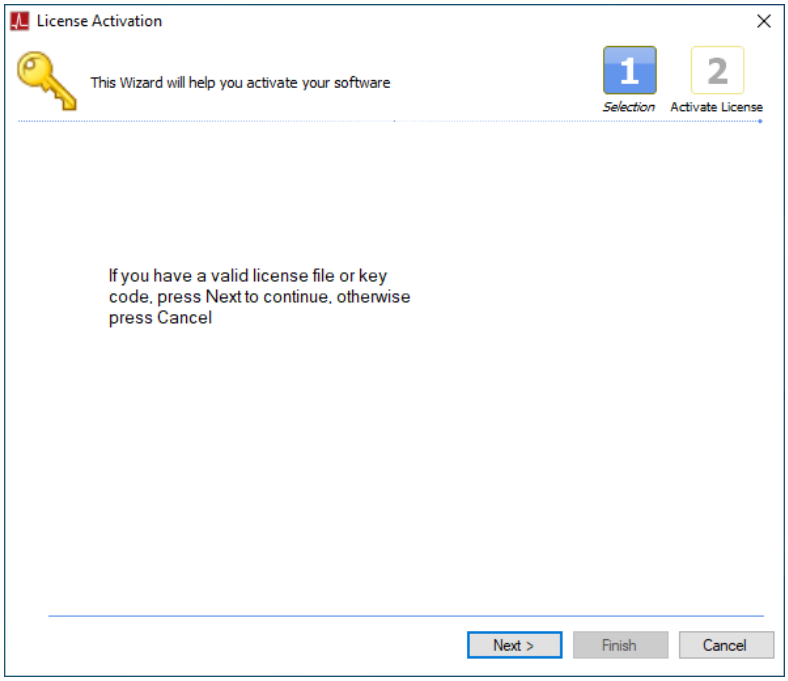
vi. Extract the files: **right-click** the .zip file and select **Extract**.
vii. Browse to the extracted files and **double-click** on the **install.exe** file to display the installation options.

5. The **Installation Wizard** should automatically appear. Follow the onscreen instructions.
6. Once installation has completed, restart the computer.

Activate License

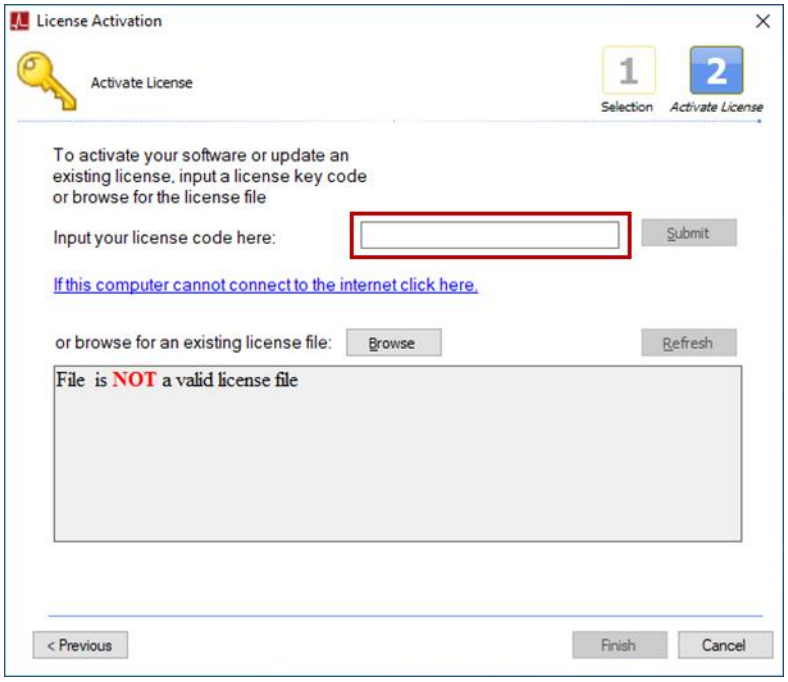
If the computer has an internet connection:

1. Launch NeuroScore. The **License Activation Wizard** will appear.



2. Click **Next.**

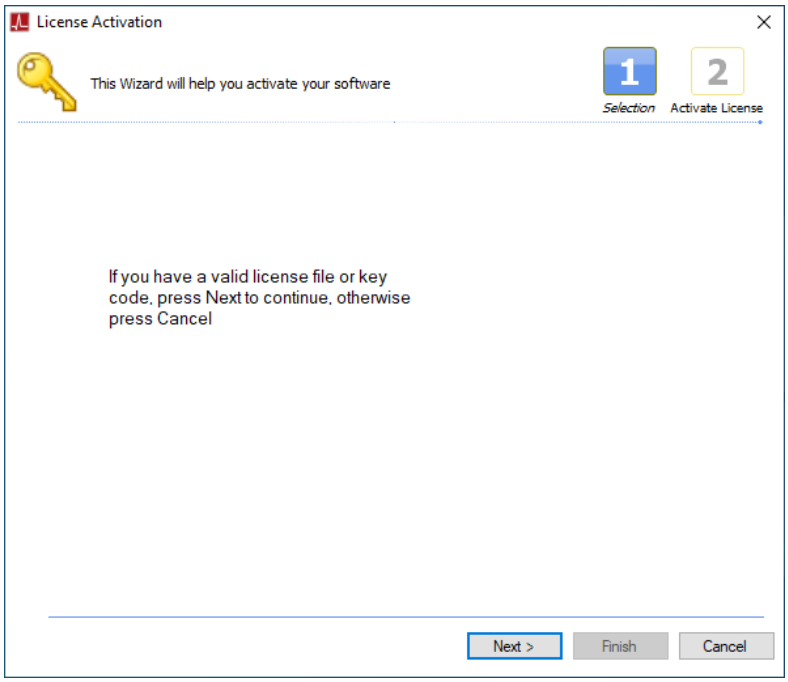
3. Enter the license key code as it appears (including dashes) in the area indicated below.



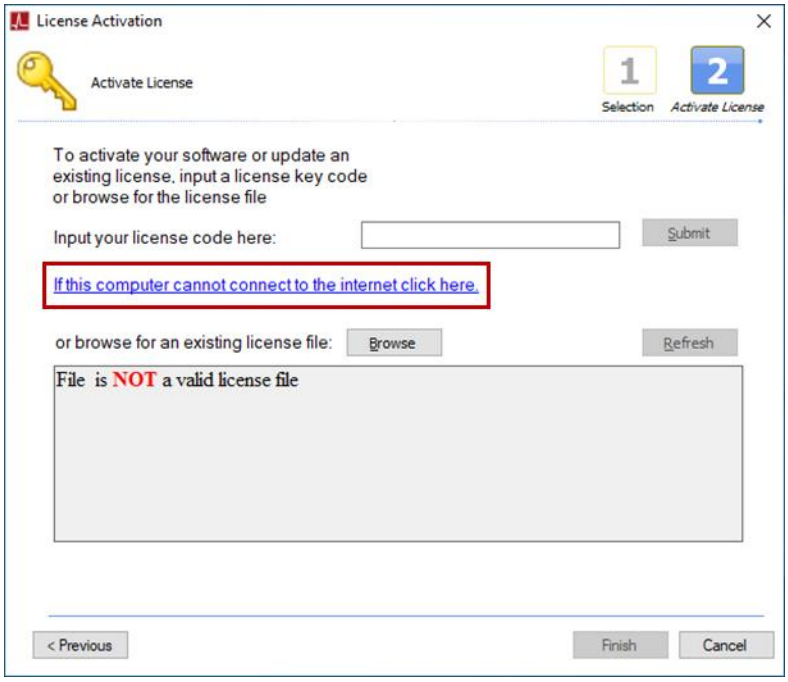
4. Click **Submit**.
5. Once the license has been activated, click **Finish**.

If the computer does NOT have an internet connection:

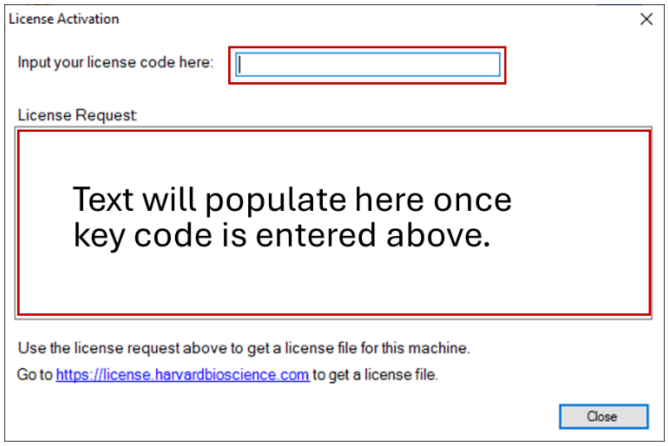
1. Launch NeuroScore. The **License Activation Wizard** will appear.



2. Click **Next**.
3. Select the link: *If this computer cannot connect to the internet click here.*



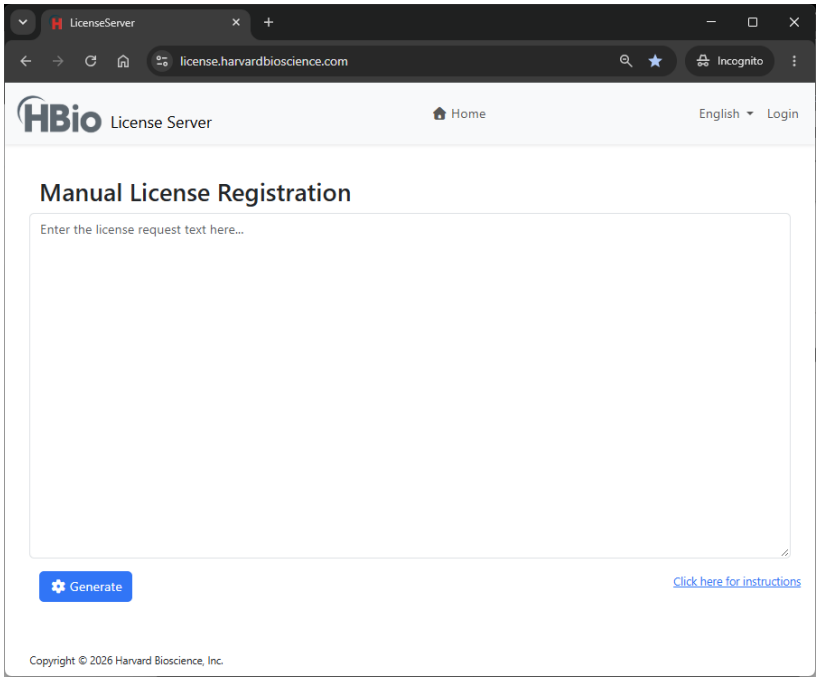
4. Enter the license key code in the area indicated below to populate the License Request text.



5. Copy text from **License Request** field and paste it into a .txt file.
6. Transfer .txt file to a computer with internet access.
7. Navigate to the following HB Licensing Server:

   https://license.harvardbioscience.com/

8. Copy text from the .txt file to the **Manual License Registration** field.



9. Click **Generate**.
10. Copy the License information generated and save it to a .txt file.
11. Transfer the .txt file to the computer with NeuroScore installed.
12. Paste the License text from the .txt file into the "License response from website:" field.
13. Click on **Register**.
14. A pop-up window will appear showing "Product registration successful."
15. Click **Close**.

Upgrading NeuroScore from a previous version

Considerations

- Version 3.7.0 can be installed over existing installations of NeuroScore v3.0.0 and later.
- When upgrading, the following aspects of the program will carry over when upgrading:
  - Saved Sheet Layouts
  - Scoring Protocols
  - Analysis sessions associated with a recording (scorings, sheet tabs, periods, reports, etc.)
- When upgrading from v1.x or v2.x to v3.7.0, the following aspects do not carryover:
  - Recording Library listings

To Perform a Version Upgrade:

1. Review the Considerations section above.
2. Login as an Administrator on the computer.
3. Follow the steps in the To Install NeuroScore above.

4. Re-activate your license following the steps in the Adding a module to an existing NeuroScore System section below.

Adding a module to an existing NeuroScore system

This scenario applies if NeuroScore v3.7.0 was previously installed and an additional analysis module was purchased. The program will need to retrieve an updated license file from the web server to activate the new module.

1. Open NeuroScore.
2. Select **Help – About Application…**
3. Click **Update License**. The existing license information will appear.
4. Leave everything exactly as it appears and simply click **Submit**. The program will retrieve the updated license file from the server. No change to the message will appear.
5. NeuroScore will automatically close and reopen once the new license file is activated.

Deactivating the NeuroScore License

Should the NeuroScore license need to be used on a separate computer, the license will need to be deactivated on the current computer before transferring.

1. Open NeuroScore.
2. Select **Help – About Application…**
3. Click **Update License**. The existing license information will appear.
4. Click the Deactivate button. Confirm the intention to Deactivate.