

PONEMAH v6.70

The following are the instructions to install the Ponemah v6.70 software and a description of the options that can be installed from the Installation dialog.

Prior to installing, it is recommended to review the Ponemah v6.70 Release Notes.

Compatibility

Ponemah v6.70 is compatible with the 64-bit version Windows 10 version 1607 and later, as well as Windows 11. It is also compatible with the 64-bit version of Microsoft Office 2007 or greater.

Notes:

- Microsoft .NET framework 4.7.2 is required and is part of the installation.
- Installation must occur from a Windows® Administrator account.
- Installing to the Program Files folder in Windows® is not supported.
- Windows 10 and 11 Home Edition are not supported. See [Compatibility Note](#) for details.
- If using PhysioTel Digital, CLC firmware 1.29.206 or later is required.

Obtaining the Ponemah Install

1. Physical Install Media:

If a physical copy of the install is desired, one can be requested by contacting DSI Client Services (CService@datasci.com).

- a. Place the USB drive into one of the computer's USB ports.
- b. Navigate to the **install.exe** file and **double-click** it to display the installation options.

2. Internet Download:

- a. Go to support.datasci.com
- b. Click **Submit a Request**.
- c. Select **Request Software Download**.
- d. Complete request form and **Submit**. A download link will be sent to your email address.
- e. Click the link to download the installation .zip file to a desired location.
- f. Extract the files by **right-clicking** the .zip file and choosing **Extract**.
- g. Browse to the extracted files and **double-click** on the **install.exe** file to display the installation options.

To install Ponemah v6.70:

1. Click **Install Ponemah** to install the software.
2. Follow the onscreen instructions.
3. Click **Finish**.

Note: Previous versions of Ponemah v6.x do not need to be uninstalled.

To activate your Ponemah License:

Activate your Ponemah License in one of two ways:

1. Using a License Key code (no USB key required)
 - a. Launch Ponemah.
 - b. In the license activation window select the radio button for *I have a 25-character license key*.
 - c. Enter the license key code exactly how it appears (include dashes).
 - i. With internet connection: Click **Register online**.
 - ii. No internet connection:
 1. Click **Manual** registration arrow.
 2. Copy License Request by right clicking the text dialog and choosing to **Copy** or **Save as** to save request to a .txt file.
 3. Take License Request text to a computer with internet access and navigate to the following address using your internet browser:
<https://license.harvardbioscience.com>
 4. Paste License Request text into the License Request box as instructed on the webpage.
 5. Click **Generate**.
 6. Click the **Copy** button to copy the license response text from the webpage.
 7. Move the License Response text to the Ponemah workstation.
 8. Paste the License Response text into the Ponemah License Response text field.
 9. Click **Register**.
2. Using a USB Security Key and License File
 - a. Insert the Ponemah installation flash drive provided by DSI.
 - b. Copy the .LIC file to the Ponemah runtime directory.
Default location: C:\Ponemah\
 - c. Insert the Sentinel Protection USB Security Key into a free USB port on the computer.
 - d. Select the radio button for *I have a USB security key and license file*.
 - e. Click the **Select License** button.
 - f. Select the .LIC file and click **Open**.

To Install Noldus Media Recorder 6 (Optional)

Media Recorder 6 is an optional installation that is needed when using the synchronized video recording feature of the Ponemah system to simultaneously record telemetry data and video.

To Install:

1. Click Install Media Recorder 6 to install the software.
2. Follow the onscreen instructions.
3. Click Finish.
4. Activate license
 - a. Launch Noldus Media Recorder
 - b. Enter the code provided.