

PONEMAH v5.50

The following are the instructions to install the Ponemah v5.50 software and a description of the options that can be installed from the Installation dialog.

Prior to installing, it is recommended to review the Ponemah v5.50 Release Notes.

Compatibility

Ponemah v5.50 is compatible with the 64-bit version Windows 10 version 1607 and later. It is also compatible with the 64-bit version of Microsoft Office 2007 or greater.

Notes:

- Microsoft .NET framework 4.7.2 required.
- Installation must occur from a Windows® Administrator account.
- Installing to the Program Files folder in Windows® is not supported.

To install Ponemah v5.50:

1. Login as an Administrator on the computer.
2. Access the Ponemah install:
 - a. **Physical Install Media:**

If a physical copy of the install is desired, one can be requested by contacting DSI Client Services (CSservice@datasci.com).

 - i. Place the DSI labeled USB flash drive into one of the computer's USB ports.
 - ii. Navigate to the **install.exe** file and **double-click** it to display the installation options.
 - b. **Internet Download:**
 - i. Navigate to support.datasci.com
 - ii. Click **Email Support**.
 - iii. Select **Request Software/Firmware Update**.
 - iv. Complete request form and **Submit**. A download link will be sent to your email address.
 - v. Click the link to download the installation .zip file to a desired location.
 - vi. Extract the files: **right-click** the .zip file and select **Extract**.
 - vii. Browse to the extracted files and **double-click** on the **install.exe** file to display the installation options.
3. Click **Ponemah 5.50** to install the software.
4. Follow the onscreen instructions.
 - a. SQL must be installed as part of this process. SQL cannot be installed separately.
 - b. Choose the installation location: C:\Ponemah is the default location for Ponemah program files.

5. Click **Finish**.
6. Once installation has completed, restart the computer.
7. Activate your Ponemah License:
 - a. Using a License Key
 - i. Launch Ponemah.
 - ii. Select the radio button for *I have a 25-character license key*.
 - iii. Enter the license key code exactly how it appears (include dashes).
 - iv. With internet connection: Click **Register online**.
 - v. No internet connection:
 1. Click **Manual** registration arrow.
 2. Copy License Request by right clicking the text dialog and choosing to **Copy** or **Save as** to save request to a .txt file.
 3. Take License Request text to a computer with internet access and navigate to the following address using your internet browser:
<https://license.harvardbioscience.com>
 4. Paste License Request text into the License Request box as instructed on the webpage.
 5. Click **Generate**.
 6. Click the **Copy** button to copy the license response text from the webpage.
 7. Move the License Response text to the Ponemah workstation.
 8. Paste the License Response text into the Ponemah License Response text field.
 9. Click **Register**.
 - b. Using a USB Security Key and License File
 - i. Insert the installation media: DSI labeled USB flash drive.
 - ii. Copy the .LIC to the Ponemah runtime directory.
Default location: C:\Ponemah\
 - iii. Insert the Sentinel Protection USB Security Key into a free USB port on the computer.
 - iv. Select the radio button for *I have a USB security key and license file*.
 - v. Click the **Select License** button.
 - vi. Select the .LIC file and click **Open**.

Installation Options Descriptions

Ponemah 5.50

Select this option to install the Ponemah software.

Sync card drivers

Do not install this option unless you are acquiring synchronized analog and telemetry data using the ACQ-7700 and MX2 or CLC. If you are using the ACQ-7700 with Quad04 PCIe Sync Board with the MX2 or CLC to acquire synchronized analog and telemetry data, please see the installation technical note: <https://support.datasci.com/hc/en-us/articles/115003046134-Data-Synchronization-Card-Installation-Instructions>

Release and Installation Documentation

Select this option to view the latest Ponemah release and install notes.